

# **USER MANUAL**

# High Voltage LiFePO4 Battery Energy Storage System



# Please read this instruction manual carefully before using

#### **Contents**

1.	Overview	5
2.	Product Description	5
	2.1. Product Features	5
	2.2. Product List	5
3.	Safety Instruction	5
	3.1. Label Description	5
	3.2. Installation tools	7
4.	Energy Storage System Introduction	12
	4.1. System Diagram	12
	4.2. Technical Parameters	13
	4.3. Product Dimension	14
5.	Installation	18
	5.1 Packing List	18
	5.2. Installation Space	20
	5.3. Installation Procedures	21
	5.4. RBMS Output Connection	33
	5.5. HE BESS Parallel Connection	34
	5.6. AC Input	34
	5.7. Checking Status	34
6.	Communication Debugging	
	6.1. Dial Switch Settings	35
	6.2. CAN/RS485	36
	6.3. Dry Contact Connection	37
7.	Operation Test	37
	7.1. Start-up Checking	37



	7.2. SOC Validation & Calibration	37
	7.3. Start-Up Steps	37
8.	Troubleshooting	39
	8.1. Troubleshooting List	39
	8.2. Maintenance	42
9.	Limitation of Liability	43
10	Storage	44



#### ■ Term Definition

BMS	Battery Management System	
SOC	State of Charge	
SOH	State of Health	
UPS	Uninterruptible Power Supply	
ОТ	Over Temperature	
OV	Over Voltage	
UV	Under Voltage	
Charge OC	Charge Over Current	
Discharge OC	Discharge Over Current	
Cell OV	Cell Over Voltage	
Pack OV	Pack Over Voltage	
LFP	LiFePO4	
RBMS	Cluster Battery Management System	
SBMS	System(Cluster)Battery Management System	
BESS	Battery Energy Storage System	



#### 1. Overview

User Manual introduces the product's installation, operation, maintenance etc., which is suitable for high-voltage lithium battery system, the product are widely used in UPS backup power, large energy storage and other applications.

#### 2. Product Description

Svolt provides safe and reliable lithium-ion battery energy storage system solutions for C&I, UPS, photovoltaic power generation systems, etc.

#### 2.1. Product Features

The features of Lithium ion battery energy storage system are shown as below:

- -Good compatibility
- -High reliability
- -Perfect stability
- -Excellent safety performance
- -Long service life

#### 2.2. Product List

Packing list are as following:

No.	Items	Qty.(pcs)	Remark
1	Battery module	Upon Request	
2	RBMS	1	
3	Cabinet	1	
4	Power cables	2	Optional
5	Communication cable	1	Optional

## 3. Safety Instruction

#### 3.1. Label Description

In order to ensure the users safety during operation, the Manual provides pertinent identification information and corresponding symbols.

Please read carefully the following list of symbols used in this Manual.

#### Safety symbols



!	Low potential danger: it may result in mild or moderate injury		
	High risk of serious injury or death		
4	High voltage inside the cabinet: a touch may lead to electric shock danger		
	Wear safety goggles during installation or maintenance all the time		
•	Service by properly trained and qualified personnel only		
	Disconnect charger and Verify no-voltage before maintenance		
	Turn off the battery system and Lock-out/Tag-out before maintenance		
	Recycle lithium-ion batteries		
	Firmly ground to ensure the safety of operators and protect the grounding terminal (PE)		
1	Emphasis and supplement: a quick way to master this step		
	Wear professional protective equipment to prevent personal injury.		
	Do not dispose in trash, follow local regulations and manufacturers instruction		
	Servicing of batteries must only be performed or supervised by qualified personnel knowledgeable of batteries and the required precautions. Keep unqualified personnel away from batteries.		
	Wear professional protective equipment to prevent personal injury.		
	Do not dispose of batteries in a fire as they can explode		



### 3.2. Installation tools

Tools should be prepared before installation are as follow:

Items	Tools		
	Multi-meter	Protective Gloves	Insulated shoes
Protection	ESD wrist strap	Safety goggles	
	Screw driver	Cross head screwdriver	Socket spanner
Installation	Slot type screwdriver	wire stripper	
	Clamp meter	Laptop	
Test			



#### **Attentions**

#### 3.3.1 Safety Warning Label

In the process of installation, daily maintenance, overhaul and other operations of high voltage series products, to prevent improper operation, by not skilled person and accidents, the following agreements must be noticed:

- -The front and rear DC-breaker of products should be clearly marked to prevent accidents caused by false switching.
- -Set up warning signs or safety warning belts near the operation area to keep irrelevant personnel out.
- -After maintenance and overhaul, pull out the key to the cabinet door and keep it properly.

#### 3.3.2 Personnel Requirement

- -Only qualified personnel can carry out various operations on the product.
- -Operators should be fully familiar with the system composition and working principles of entire high voltage series products.
- -The operator should be fully familiar with the User Manual of the product.

#### 3.3.3 Battery Protection



There is a deadly high voltage in the energy storage backup battery between the positive and negative poles of the battery system!

During installation or maintenance, make sure that the connection between the battery pack and the UPS (inverter/PCS) is completely disconnected.

#### 3.3.4 Electric Measurement



After the installation of the energy storage backup battery, there is a high voltage. An accidental contact with the positive and negative poles may lead to deadly injury. Therefore, please watch out when you need to measure the power.

- -Prepare for insulation protection (e.g. wearing insulating gloves, etc.)
- -To ensure personal safety, the operator must be accompanied by others.



#### 3.3.5 Expert Users Measuring Instrument

To ensure that the electrical parameters meet the requirements, relevant electrical measuring equipment should be used during the electrical connection and trial operation of the Svolt system.



The measuring equipment with appropriate measuring range should be in line with the on-site working conditions.

-Ensure correct and standard electrical connection of the instrument. Avoid the arc danger.

#### 3.3.6 Maintenance and Repairing



After disconnecting the energy storage battery cabinet and UPS (inverter/PCS) , confirm the disconnection again before opening the front door for maintenance or overhaul.

In the maintenance and overhaul, the following items should be concerned:

- -Ensure that the energy storage battery cabinet is not accidentally recharged.
- -Ensure no electricity in the energy storage battery cabinet with a multi-meter.
- -Insulate the possible electric part of Svolt with insulation materials. Insulate the bare metal part of the operating tool and the positive and negative terminal of the battery module with insulating tape.
- -Ensure necessary ground connection.

#### 3.3.7 Safety Notice



DANGER

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Read all instructions in the installation manual before installing or working on this product.

Failure to follow these instructions will result in death or serious injury.







DANGER

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Install the product in a temperature controlled indoor environment free of conductive contaminants and humidity.

Install the product on a non-flammable, level and solid surface (e.g. concrete) that can support the weight of the system.

Failure to follow these instructions will result in death or serious injury.

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

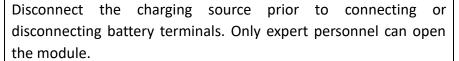
Batteries can present a risk of electric shock and high short-circuit current. The following precautions must be observed when working on batteries

Remove watches, rings, or other metal objects.

Use tools with insulated handles.

Wear protective glasses, gloves and boots.

Do not lay tools or metal parts on top of batteries.



Determine if the battery is inadvertently grounded. If inadvertently grounded, remove source from ground. Contact with any part of a grounded battery can result in electric shock. The likelihood of such shock can be reduced if such grounds are removed during installation and maintenance (applicable to equipment and remote battery supplies not having a grounded supply circuit).

Failure to follow these instructions will result in death or serious injury.





**DANGER** 





**DANGER** 

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Do not drill or cut holes for cables or conduits with the gland plates installed and do not drill or cut holes in close proximity to the product.

Failure to follow these instructions will result in death or serious injury







**DANGER** 

The product is not designed for and must therefore not be installed in the following unusual operating environments:

Damaging fumes

Explosive mixtures of dust or gases, corrosive gases, or conductive or radiant heat from other sources

Moisture, abrasive dust, steam or in an excessively damp environment

Fungus, insects, vermin

Salt-laden air or contaminated cooling refrigerant





#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

When replacing battery modules, always replace them with the same battery module type

Failure to follow these instructions will result in death or serious injury



Electrical equipment must be installed, operated, serviced, and maintained only by expert users.

Apply appropriate personal protective equipment (PPE) and follow safe

electrical work practices.

Turn off all power supplying the UPS system before working on or inside the equipment.



DANGER

Before working on the UPS system, check for hazardous voltage between all terminals including the protective earth.

The battery cabinet contains an internal energy source. Hazardous voltage can be present even when the UPS system is disconnected from the utility/ mains supply. Before installing or servicing the UPS system, ensure that the units are OFF and that utility/mains and batteries are disconnected.

A disconnection device (e.g. disconnection circuit breaker or switch) must be installed to enable isolation of the system from upstream power sources in accordance with local regulations. This disconnection device must be easily accessible and visible.

The battery cabinet must be properly earthed/grounded and due to a high leakage current, the earthling/grounding conductor must



	be connected first.	
	Failure to follow these instructions will result in death or serious	
	injury.	
	RISK OF EQUIPMENT DAMAGE	
NOTICE	Batteries should not be stored beyond 12 months from the date of production. If they are stored for longer the calendar degradation will cause the batteries to be irreversible degraded beyond what is expected-a reduced runtime will be the consequence.	
	If the UPS system remain DE-energized for a long period, Svolt recommends to shut down the batteries cabinet completely.	
	Failure to follow these instructions can result in equipment damage.	

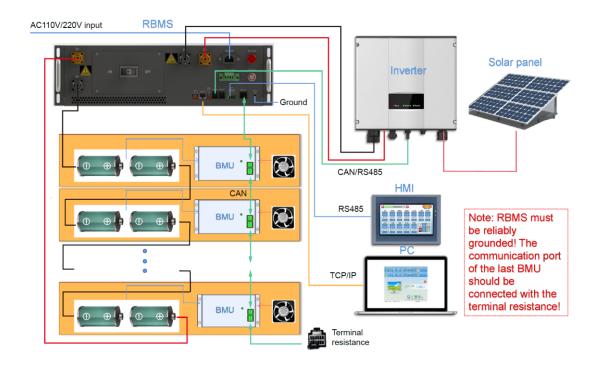
Note: this label can be design according to customer requirement

#### 4. Energy Storage System Introduction

High voltage system integrated with the module, high-precision BMU units monitor and gather real-time module voltage and temperature, to realize intelligent temperature control at electric core level and intelligent balance of battery cell, which improves system efficiency and battery cycle life. The module is designed by filling the inside of the cold-rolled sheet metal shell, achieving high safety and reliability. At the same time, the module is designed with high stability and disturbance immunity, to ensure the safe and reliable operation of the battery cluster after it is integrated into the system.

#### 4.1. System Diagram





#### **4.2. Technical Parameters**

Cell Chemistry	LiFePO4		
Module Nominal Voltage(V)	51.2		
Module Capacity(Ah)	100Ah	200Ah	
Module Energy(kWh)	5.12	10.2	
Battery Module Qty <sup>1</sup> in Series	12		
System Nominal Voltage (V)	614.4		
Charge Voltage (V)	662.4~691.2		
Cut-Off Discharge Voltage(V)	518.4		
Float Charge Voltage(V)	652.8~662.4		
System Energy (kWh)	61.44		
Chausa Courant 2/A	Max. Charge Current: 100A		
Charge Current <sup>2</sup> (A)	R <mark>e</mark> commended Ch <mark>a</mark> rge Current: 20A		



Discharge Current (A)	Max.Discharge Current:100A	
Discharge Current (A)	Recommended Discharge Current:20A	
	Charge: 0~55°C	
Temperature ( $^{\circ}\!$	Discharge: -20~60°C	
	Storage:0-45°C	
Status Indicator	RUN-Green Light;Alarm-Red Light	
Communication Port	CAN/RS485	
IP Rating of Enclosure	IP20	
Dimension (W/D/H, mm)	1200*800*1600	
Installation Location	Cabinet,Indoor	
Storage Temperature ( $^{\circ}\!$	0-45℃	
Recommend Depth of Discharge	90%	

#### **4.3. Product Dimension**

Items	614.4V100	614.4V200
Length	12	00mm
Depth	800mm	
Height	1600mm	





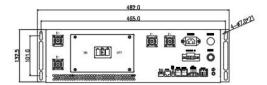
#### **BMS**

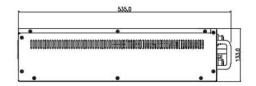
#### 4.3.1 RBMS Description

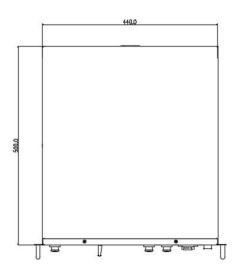
RBMS system consists of two levels of architecture. The cabinet-level management system is Cabinet BMS, hereinafter referred to as BMU. RBMS is responsible for battery current detection, data collection and analysis, alarm and protection control, communication with upper and lower levels, etc. RBMS consists of main circuit breaker, charging and discharging double-loop control switch circuit, high-voltage isolation detection circuit, parallel processing circuit, high-voltage power supply and DC starting circuit, RBMS chassis and related wiring harness. State management and action protection of over charge, over discharge, over current, short circuit can realize and ensure the safety and reliability of the whole system.

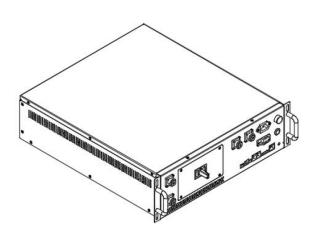


#### 4.3.2 RBMS Dimension









### 4.3.3 RBMS Interface Explanation





#### 4.3.4 RBMS specification

Interface	Description	Remark
GBMS/ UPS	The interface of COM1 COM2 shown in Figure 2.0 communicates with GBMS (when used in parallel)/UPS (when used in non-parallel connection)	RS485/CAN communication
LAN	Interfaces of the LAN shown in Figure 2.0	update the BMS program and view the data through this interface
BMU	Interface of BMU shown in Figure 2.0	Communicate with the battery module BMU through the CAN interface
ID	Set the communication ID of CBMS (when used in parallel)  Pin 1 dial to ON ID+1  Pin 2 dial to ON ID+2  Pin 3 dial to ON ID+4  Pin 4 dial to ON ID+8	1 to 4 digits of the DIP switch
CAN_R	whether the CAN communication terminal resistance of CBMS is valid (120R) when it is set	DIP switch
485_R	whether the RS485 communication terminal resistance of CBMS is valid (120R)when it is set	DIP switch
Switch on	Circuit breaker opening and closing indicator light	Red color
Status	System Status Indicator	red and green color
AC Power	AC start input, voltage range 85~264VAC	AC power supply use
DC Start	DC start button, voltage range 254~780VDC	Used during DC start
DC24V-Out	DC 24V output	Power the GBMS



11/12	NC	NC
B+ B-	Cables terminal	B+: battery positive terminal B-: battery negative terminal
P+ P-	Output terminal	P+: power output positive P-: power output negative

# 5. Installation

# **5.1 Packing List**

Checking the packing list before installation, make sure the parts are completely.

Name	Specifications	Number	Image
Battery connection cable	orange	5	
Battery connection cable	Battery B- B +	1	
Battery connection cable	Orange (5+1)	6	
AC socket (Wiring available)	250V 10A	1	St. O Manual St. O
Dry contact terminal	5.08-6Pin	1	



Terminating resistor	120R	1	
Out power cable	25mm2 red cable	2m	
	25mm2 black cable	2m	
Communication cable	CAN/RS485 cable	2m	
BMU communication cable	BMU communication cable	300mm	
bivio communication cable	BMU communication cable	900mm	
Battery out power cable	2m	2	00
Ground cable	300mm	13	

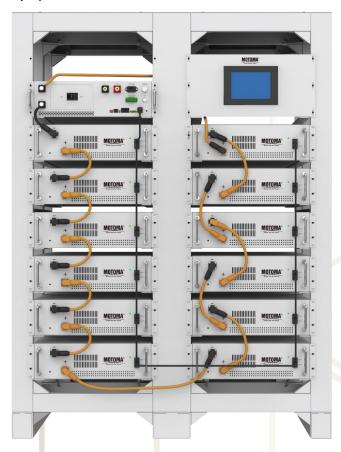


#### All packing list



#### 5.2. Installation Space

The installation location of lithium battery plays a key role in its safety, service lifetime and performance. It is recommended to install the lithium battery in an air-conditioned space. The system should be installed in a place allowed for convenient wiring, easy maintenance and easy operation.





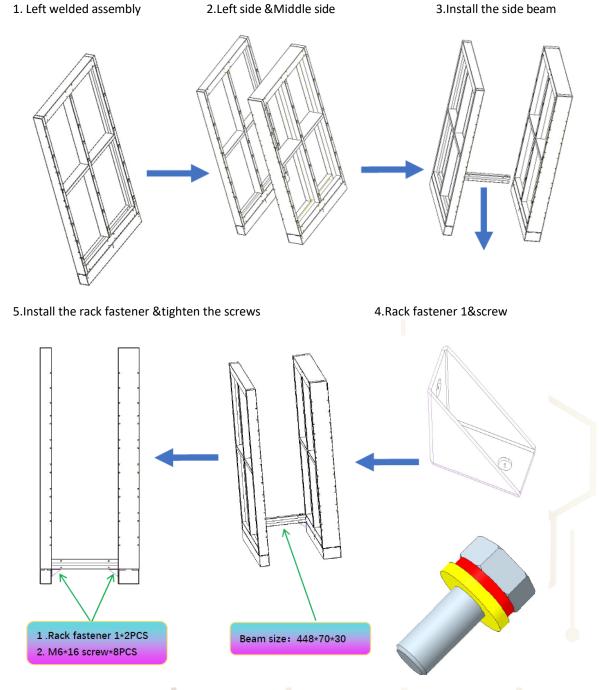
#### **5.3. Installation Procedures**

Have to make sure the battery off and all equipment are off when install the battery module

#### 5.3.1 Battery rack installation

When you installation, pls check the rack parts list whether if right.

#### **Rack installation step**



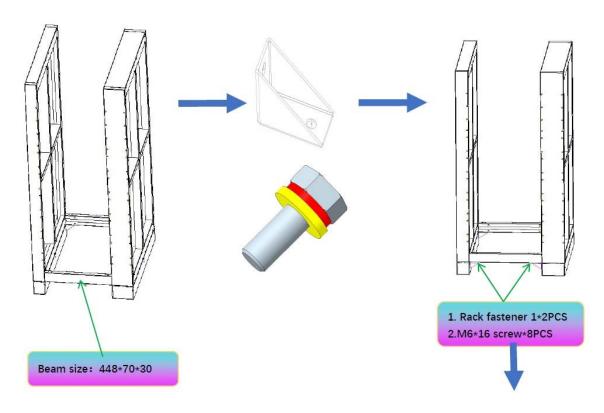




6.Install the bottom beam

7.Rack fastener 1&screw

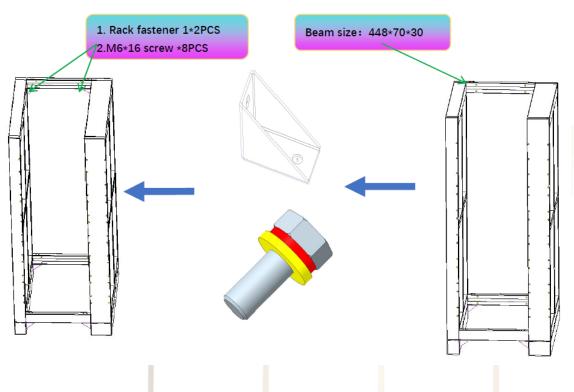
8.Install the rack fastener & tighten the screws



11.Install the rack fastener&tighten the screws

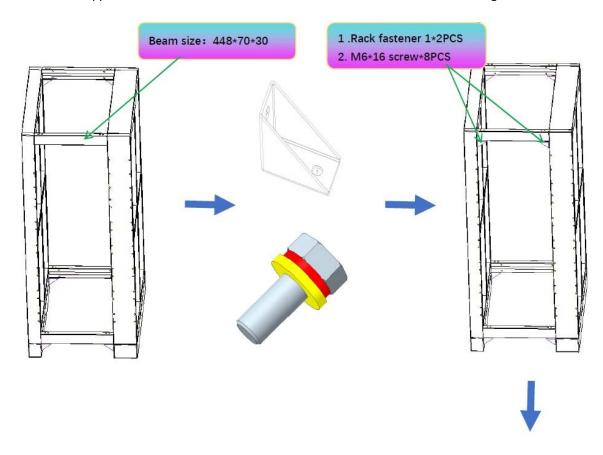
10. Rack fastener 1&screw

9.Install the upper beam

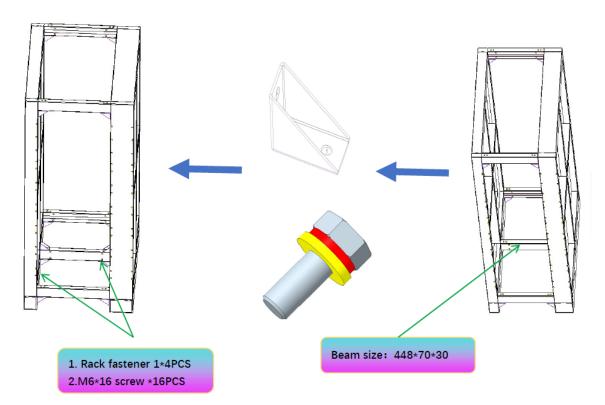




12.Install the upper beam 13.Rack fastener 1&screw 14.Install the rack fastener&tighten the screws



17.Install the rack fastener&tighten the screws 16.Rack fastener1&Screw 15.Install the bottom beam



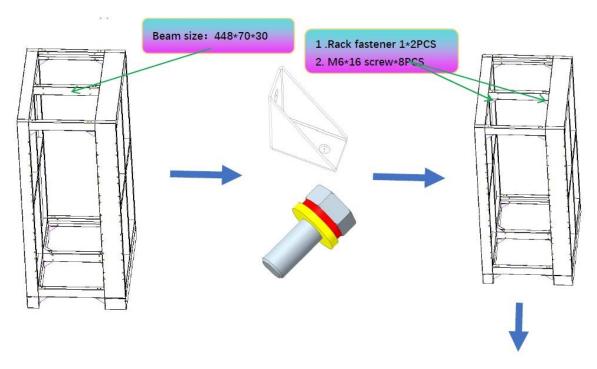




18. Install the upper beam

19.Rack fastener1&screw

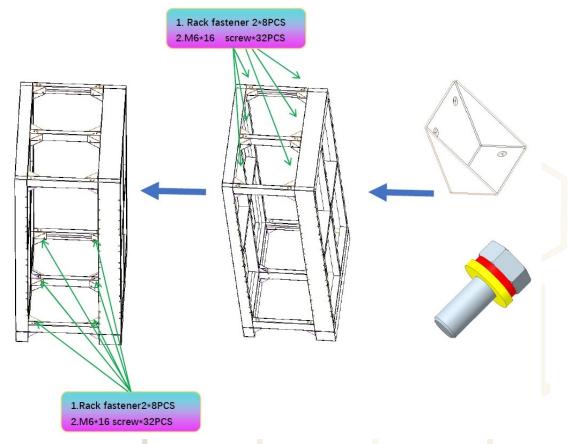
20. Install the rack fastener & tighten the screws



23. Install the bottom rack fasteners

22. Install the top rack fasteners

21.Rack fastener2&Screw



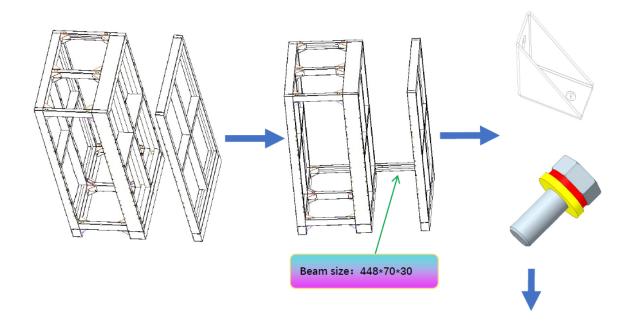




24. The right side beam

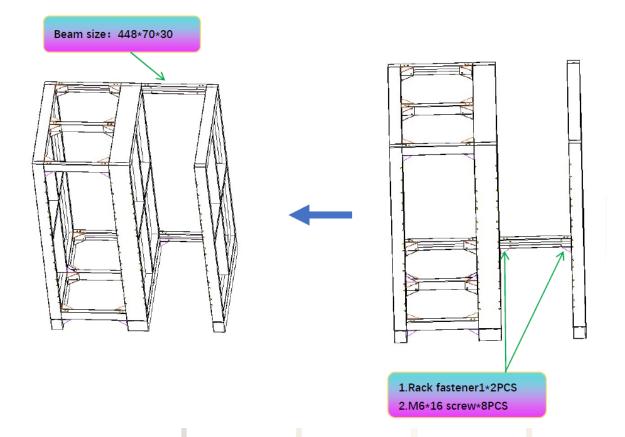
25. Install the right side beam

26.Rack fastener 1&Screw



28. Install the upper beam

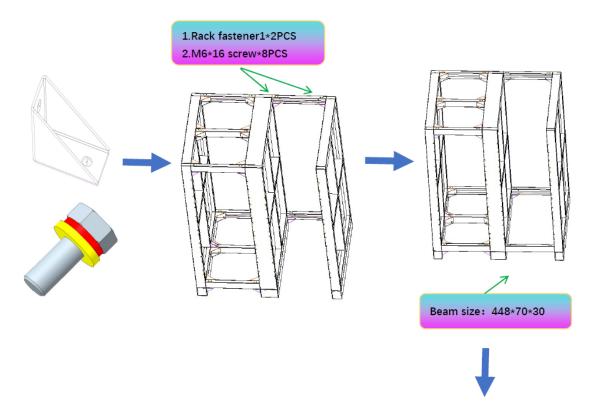
27. Install the rack fastener & tighten the screws



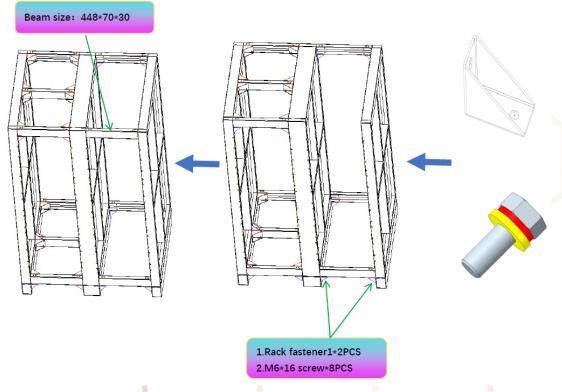




29.Rack fastener1&Screw 30. Install the rack fastener &tighten the screws 31. Install the bottom beam



34. Install the upper beam 33.Install the fastener & tighten the screws 32.Rack fastener1&Screw



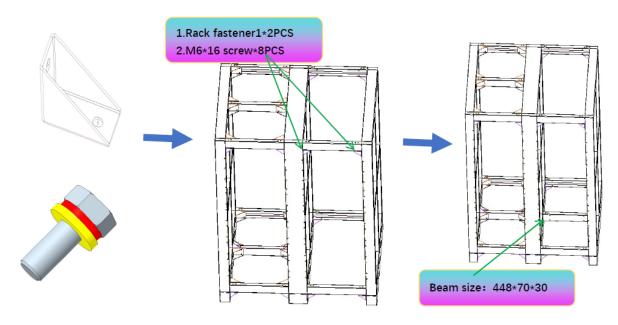




35.Rack fastener1&Screw

36. Install the fastener & tighten the screws

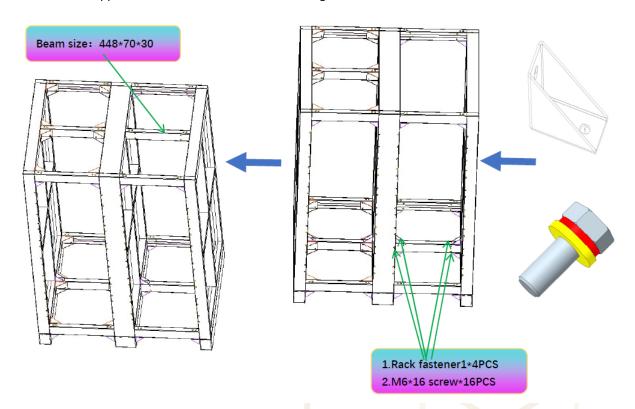
37. Install the bottom beam



40. Install the upper beam

39. Install the fastener &tighten the screws

38.Rack fastener1&Screw



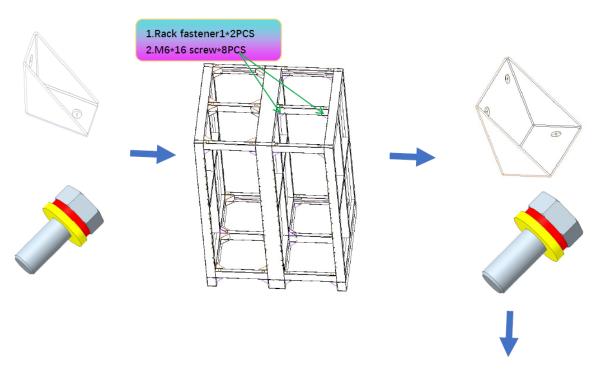




41.Rack fastener1&Screw

42. Install the fastener&tighten the screws

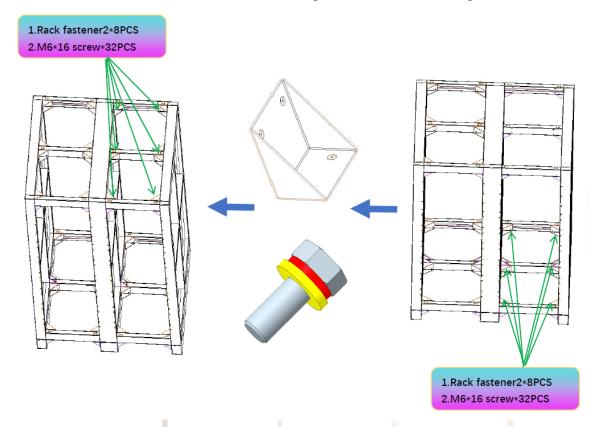
43.Rack fastener2&Screw



46.Rack fastener2&Screw

45. Install the fastener&tighten the screws

44. Tighten the screws

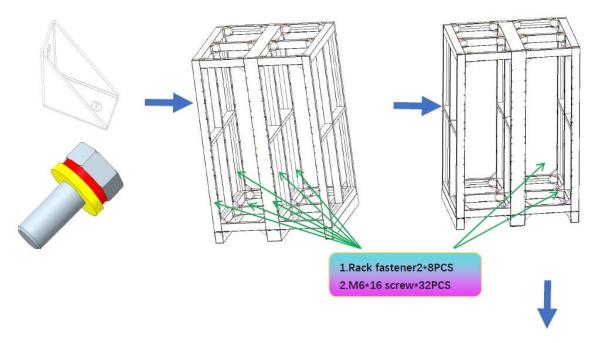






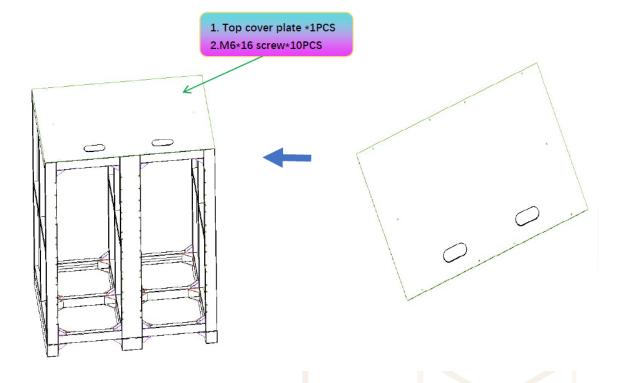
47.Rack fastener1&Screw

48.Install the fastener&tighten the screws



50. Install the top cover plate&tighten the screws

49. Top cover plate and wire protection ring

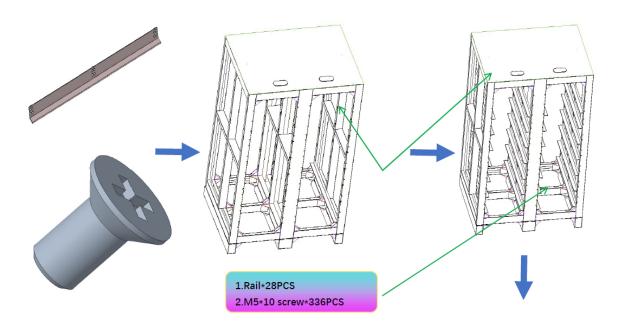






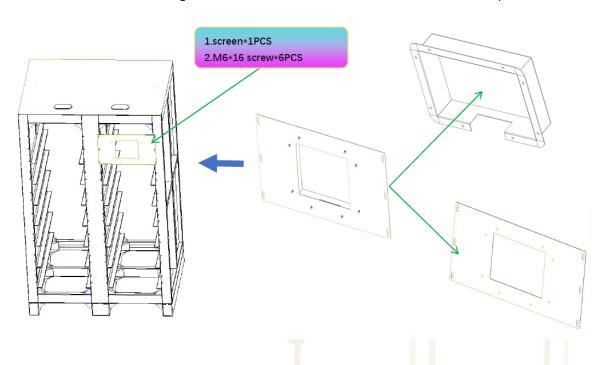
#### 51.Rack guide rail&Screw

#### 52.Install the rails& tighten the screws



#### 54.Install the screen fastener&tighten the screws

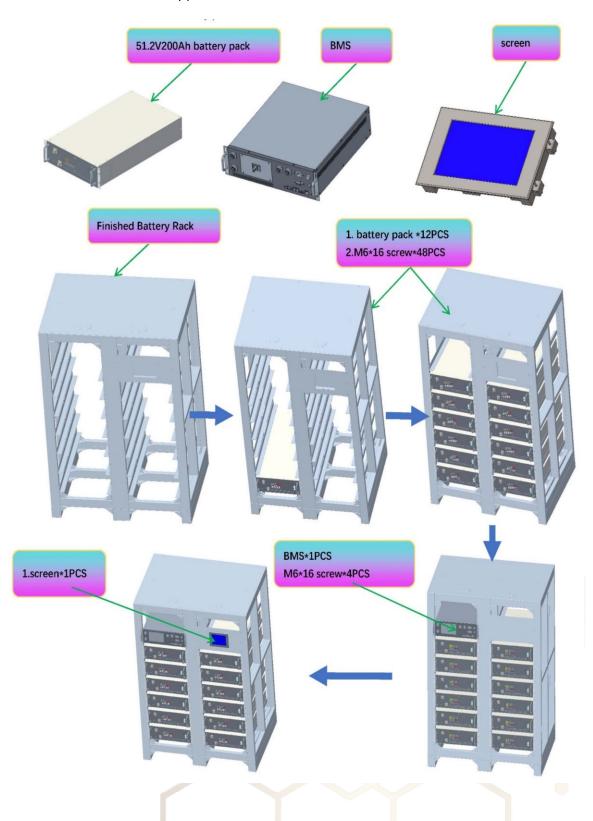
#### 53.Screen components





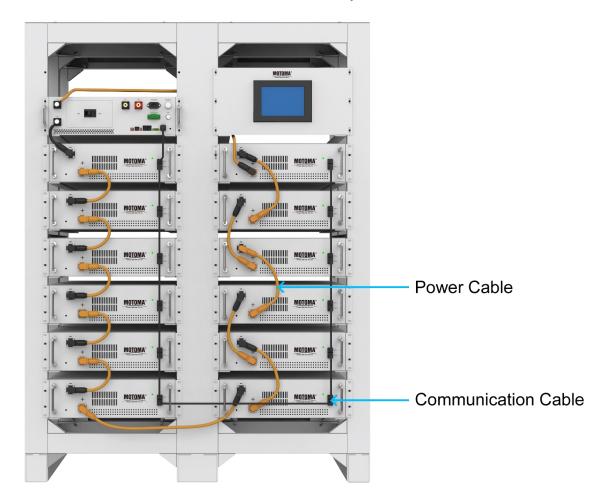


55.Install the 51.2V200Ah battery pack and screen





#### 5.3.2 Connect the BMU Communication Cable and power cable



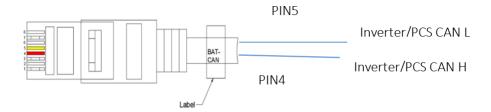
#### 5.3.3 RBMS COM1/COM2 Connect to Inverter/PCS Communication Port

(CAN or RS485)

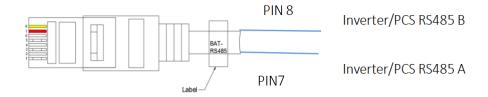
	Pin	Signal
	1	Reserved
	2	CAN_GND
EIA/TIA-568B	3	Reserved
8	4	CAN_H
	5	CAN_L
1 —	6	485_GND
	7	RS485_A
	8	RS485_B



#### **CAN** communication

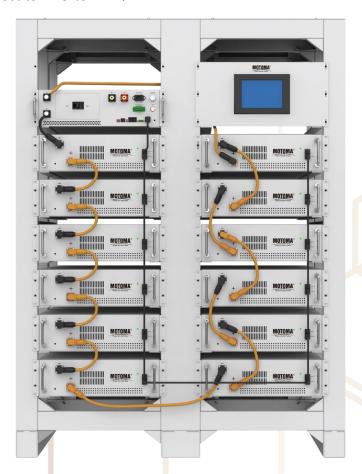


#### RS485 communication



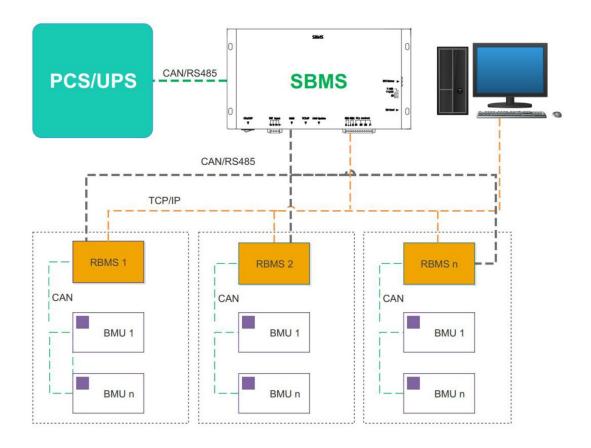
### **5.4. RBMS Output Connection**

RBMS P+ P- connect to inverter B + , B-





#### 5.5. HE BESS Parallel Connection

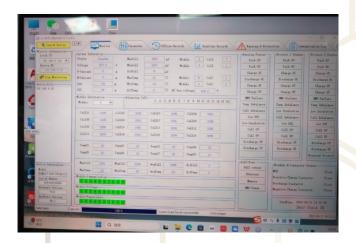


#### 5.6. AC Input

When all battery and RBMS connect completely, connect to AC 220V power supply UPS or other input equipment to bus-bar

#### 5.7. Checking Status

When all battery and RBMS installed and connected, start to check the battery normal or not. If everything normal, go to next step. If still have some problems, need check it further.





If parallel connection, please double check if the capacity and module number are correct



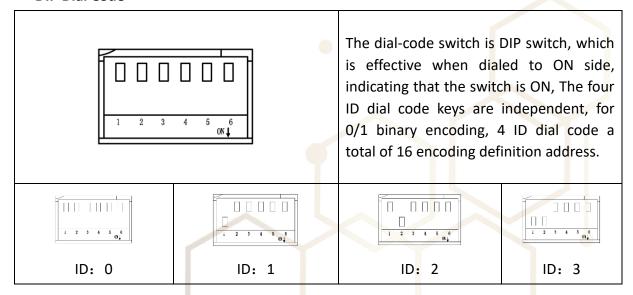
Note: When systems are connected in parallel, it is needed to update CBMS & SBMS software.

#### 6. Communication Debugging

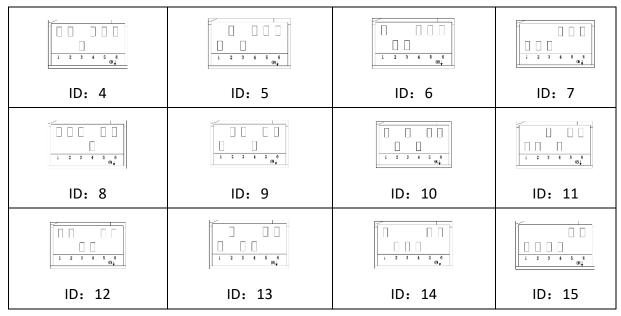
#### **6.1. Dial Switch Settings**

In order to ensure the overall stability of the system, the parallel communication of lithium battery system adopts CANBUS mode. In order to distinguish the address access of its equipment for communication during the parallel state, it is necessary to set reasonable addresses of different equipment through the dial code switch on the CBMS panel to ensure the communication quality so as to facilitate the differential access of SBMS/ upper computer, as shown in the figure. The dialing address of CBMS should start from 1, because 0 is used as the broadcast address.

#### **DIP Dial Code**







In general, the dial code of the lithium battery system connected to SBMS is 1, and the addresses of other cabinets are increased successively according to the above table. The system of the last address should enable can-r / 485-r functions, as shown in the figure below.

#### 6.2. CAN/RS485

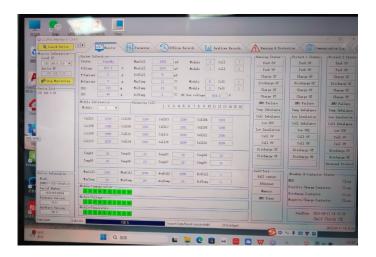
High voltage lithium ion battery system provides a variety of communication methods to meet the needs of users: CAN/RS485. The communication interface is unified and integrated on the integrated CBMS. CBMS is responsible for communicating with external equipment to realize information sharing.

#### communication connect (CAN/MODBUS)



The specification of CAN/RS485 communication cable shall be A shielded twisted pair, and the communication terminals are at the bottom of CBMS, respectively printed with B A/H L. Please select according to the actual communication requirements. If you have any questions about the communication protocol provided by our company, please contact our technical personnel in time.





#### 6.3. Dry Contact Connection

In order to provide and accept quick response fault/danger protection actions, high voltage system provides 2 input dry contact output, dry contact D1 D1 D2 D2.

Dry contacts are reserved and can be defined based on customer requirements

#### 7. Operation Test

#### 7.1. Start-up Checking

- -The lithium battery system must be started up after installation or maintenance, Before that, please check the following notes carefully to avoid any error.
- -All electrical connections must follow the electrical diagram in this Manual.
- -Reasonable distribution of cables, zero mechanical damage, correct connection and fastening are demanded.
- -Any extraneous parts or conductive materials are prohibited to be left in each cabinet.

#### 7.2. SOC Validation & Calibration

- -Check the SOC after the first boot. The SOC generally ranges 30%~50%.
- -Calibrate the SOC with a charge/discharge cycle;1) Charge the new assembled battery to the UPS cut-off voltage; 2)Discharge the battery to the UPS cut-off voltage. 3.Fully charge the battery. SOC display is operating.
- -If SOC does not change when the battery in charging or discharging, please contact the appointed technical department.

#### 7.3. Start-Up Steps





When the lithium battery system works, it is controlled by BMS intelligently without the need for manual interference or control. When the lithium battery cabinet is working, the cabinet door should be locked tightly and the key of the door should be pulled out.

- **Step 1:** Start installing batteries, ensure the battery power cables are connected correctly. Connect the cables according to COM1/COM2.
- **Step 2:** Before starting the system, set the DIP codes of CBMS. Dip rules have been put in the manual.
- Step 3: Double check the connection of cabinets are corrected
- **Step 4:** Start the system. When powered on separately, check the self-check status of all systems.
- **Step 5:** When the self-test is successful, a sound will appear, and the indicator light will turn green and keep on.
- -If self-check fails, the indicator will keep red on. If the self-test fails, you need to check it.
- -Is it determined that it is the cell voltage/temperature/communication failure/CBMS parameter.
- -The alarm information can be observed on the monitor and display screen
- Detect and repair voltage/temperature/communication faults, return to step 3 and retest in order
- **Step 6:** Close all battery cabinets.
- **Step 7:** Check whether the CBMS parameters are completely consistent. If it makes sense, go to the next step. If it doesn't, recheck and make changes.
- **Step 8:** Check the dry contacts and verify that are reasonable. If it makes sense, go to the next step. If it doesn't, re-check and confirm the cause (Contact our technical to redefine dry contacts)
- **Step 9:** Check whether the communication is normal, if it makes sense, go to the next step. If it doesn't, check the register configuration and verification and retest.
- Step 10: Start UPS
- **Step 11:**Check whether the communication is normal, if it makes sense, go to the next step. If it doesn't, check the register configuration and verification and retest
- **Step 12:** Test the backup time, if it is satisfying, end the test. If not, troubleshoot abnormal causes: abnormal battery discharge etc.



# 8. Troubleshooting

# 8.1. Troubleshooting List

Fault Type	Cause	Solutions	
Over Voltage	The DC voltage in the system exceeds the maximum setting value.	Check whether the charging voltage of the UPS terminal is reasonable. If the charging voltage of UPS exceeds the setting value, please contact the UPS manufacturer for solution.  Check the maximum setting voltage of battery terminal, and check the protection parameters setting through LCD.	
Under Voltage	The DC voltage in the system is below the minimum setting value.	Check the minimum setting voltage of the battery terminal, and check the protection parameters setting through LCD.	
Charging Over Current	The system charging current exceeds the maximum setting current	<ol> <li>Check whether the charging current of the UPS terminal is reasonable. If the charging current of UPS exceeds the setting value, please contact the UPS manufacturer for solution.</li> <li>Check the maximum setting charging current at the battery end, and check the protection parameters setting through LCD.</li> </ol>	
Discharging Over Current	A short circuit occurs in the master control CBMS, or its internal components are damaged.	1. Check whether the output power of UPS terminal is overloaded, and whether the actual power conforms to the setting value. If the output power of UPS exceeds the setting value, please contact UPS manufacturer for solution.  2. Check whether there is any problem with the internal control circuit of the master control CBMS. Please also contact our company.	



Low Temperature Charging	Module temperature is below the minimum charging temperature.	Check the indoor environment temperature is reasonable or not. If it is, check the minimum charging temperature parameters set in the system, and check the protection parameters setting through LCD. When the temperature rises to the reasonable value, the battery will be recharged. After the above process, if the same problem repeats, completely power off the system and then check the battery module.
Low Temperature Discharging	The module temperature is below the minimum discharging temperature	Check the indoor environment temperature is reasonable or not. If it is, check the minimum discharging temperature parameters set in the system, and check the protection parameters setting through LCD. When the temperature rises to the reasonable value, the battery will be recharged and discharged. After the above process, if the same problem repeats, completely power off the system and then maintain the battery module.
Over Voltage of Cell	The voltage of cell exceeds the maximum setting voltage.	1. Check the charging voltage of the UPS terminal and check the setting value is reasonable or not. If the charging voltage of UPS does exceed the setting value, please contact the UPS manufacturer for solution.  2. Check the maximum setting voltage of cell, and check the protection parameters setting through LCD.  After the above process, appropriately reduce the charging voltage to alleviate this phenomenon. Over voltage of cell is a normal phenomenon. Due to battery differences.
Under Voltage of Cell	The voltage is cell is below the minimum setting voltage.	Check the minimum setting protection voltage of cell, and check the protection parameters setting through LCD. If it is confirmed that setting parameters are reasonable and the single under-voltage protection occurs prematurely, please contact Svolt.



Charging High Temperature	Module temperature exceeds the maximum charging temperature.	Discharge and check whether the charging time of the system is reasonable. If it is, completely power off the system, and overhaul the module and the cooling fan.	
Discharging High Temperature	The module temperature exceeds the maximum discharging temperature.	Check whether the maximum setting discharging protection temperature of the battery is reasonable and check the protection parameters settings through LCD. If the setting discharging protection temperature is reasonable, completely power off the system, and overhaul the module and the cooling fan.	
CBMS Fault	Parallel communication faults occur.	Check whether the network cable connected by CBMS is loose or correctly connected. If the connection is normal but the communication does not work, please contact Svolt.	
Self-Check Failure after Power On/ Self-Check Failed	Internal communication faults occur.	Completely power off, and maintain the failure of communication between modules.	
Fan Error	Fan is blocked or does not work.	Check whether the system works and whether there is blockage near fans. If so, remove the foreign material. If it still cannot work, completely power off the system and replace the fan.	
LCD screen cannot start up or work	The power supply line of the display screen is loose. The communication cable is wrongly connected or loose.	Check whether all wiring works and is firmly connected (power supply line and communication line). Confirm whether the A/B line is connected correctly. If the above things are fine, please replace the LCD display screen or contact Svolt	



#### 8.2. Maintenance

Maintain Items	Methods and standards	Maintenance period
Connection of Power Cable	Check whether there is mechanical damage on the power cable; If the insulation wrapping of the terminal is falling off. If there is, it must be repaired or replaced. If the connection is loose, re-tighten it with standard torque.  Check whether any screw is loose; whether there is color change in wiring copper bar.	Once every six months
Connection of Communication Terminal	Check whether the parallel communication network cable is loose. Please tighten it again with a screwdriver.  Check whether there is any peeling or color change on communication cable. If so, it must be replaced.	Once every year
Fan	Check whether there is noise, fan clog or mechanical defect of the fan blade during operation. If so, replace the fan.	Once every year
Cleaning System	Check whether the front and back doors of the cabinet and modules are attached with dust. Please clean the outlet and the CBMS panel in time.	Once every six months to one year
Running Status of System	Check the monitor LCD panel for any abnormal faults.  Expert users check whether all parameters are normal when the system is working (total voltage, insulation, etc.).  Check whether the main components of the system are normal: the mechanical closure of circuit breaker switch works; the contactor is in good mechanical condition (including auxiliary switch), etc.  Check whether the inlet and outlet ventilation duct of the system is normal and clean it in time.	Once every six months



Charge & Discharge Maintenance	Check whether SOC and SOH status of lithium battery system are normal, light load or shallow discharge and charge. Shallow discharge DOD: 10% is recommended. Check whether charging and discharging current and voltage collected by the system are consistent.	Once every six months
--------------------------------	--	-----------------------



Take good protective measures during maintenance. Wear insulating gloves and use insulating metal tools.

At the end of maintenance, ensure the restoration of the objects that need to be removed, and ensure that all screws are fastened in place.

#### 9. Limitation of Liability

Liability exemption is shown as below:

-In the following cases, our company has the right not to provide quality assurance.

Customers does not install, use or modify properly following this Manual.

- -Product is damaged in transit.
- -Product failure is caused by installation, replacement or unloading by non-relevant technical personnel or personnel not from our company.
- -Product failure and damage caused by operating environment beyond manual specification or abnormal natural environment, such as floods, typhoons, earthquakes, etc.
- -Product failure or damage caused by wrong operation or installation not in accordance with relevant standards.
- -The products exceed the warranty period.
- -For product failure or damage caused by the above reasons, if the customer requires replacement or maintenance services, we can provide corresponding paid services when our after-sales service confirm and evaluate the extent of damage.



#### 10.Storage

- -Short-term lithium storage: if the lithium battery is not used for a short period of time( $\leq 6$  months), the battery should be stored in  $20^{\circ}\text{C}^{35}^{\circ}$ ,  $35\%^{\circ}$ 85% (RH)non-denying environment.
- Long-term lithium storage: if the lithium battery is not used for a long time(≥12months), the battery should be stored in 20°C~35°C & 35%~85% non-denying environment.
- -Any battery stored for more than 12 months should be maintained to check the voltage of the battery. The voltage is less than 50.32V (3.145V/ battery), the SOC is less than 10% and requires 0.2C to be fully charged. The storage period begins from the date of entry into the warehouse.

